



ARTIST COMP POLICY 2020

BOOKING COMPS THROUGH THE FRINGE WEBSITE

- Artists will receive their show-specific Coupon Code.
- **Please have your guests book their own comp tickets** by sharing your comp code with them.
 - This is because we need every guest to see our Health & Safety Policy and have them agree to the associated Terms & Conditions, as well as for us to send Health & Safety reminders.
- All guests with a comp ticket **ARE** required to have a valid membership.
- Please instruct your guests to:
 - Go to tickets.vancouverfringe.com
 - Add a membership to their cart under the MEMBERSHIP tab
 - Head to the EVENTS tab to find your show
 - Enter your coupon code in order to add an "Artist Ticket" to their basket.
- You cannot cancel booked comp tickets. If your guests need to cancel a comp ticket due to reasons relating to COVID-19, please email boxoffice@vancouverfringe.com.

COMP BOOKING POLICIES

- Memberships **ARE** required for all your guests; they can purchase a membership online through the Fringe website when they book their comp tickets in advance.
- Comp tickets booked in advance will not be resold, even if that person does not show up.
- The Festival offers complimentary tickets to Fringe Staff and Media. Volunteers and Artists are comped with a Rush Pass.
- A maximum of 15% of tickets can be booked as comps in advance by the Fringe.
- There is no limit to comp bookings using the Artist Comp Code.
- **Never**, under any circumstances, will you be allowed to add more seats to the venue.